



SYSUSA[®]
INNOVATION | SECURITY | AGILITY

CAPABILITY STATEMENT

COMPANY OVERVIEW

BUSINESS DEVELOPMENT POINT OF CONTACT

Muneer Baig
Phone: (202) 800-6041
email: muneer.baig@sysusa.com

GENERAL INFORMATION

EIN : 54-2000535
DUNS : 03-373-9181
CAGE CODE : 3YLT4

CONTRACT VEHICLES & SOCIO-ECONOMIC STATUS

SBA 8(a) | HUBZONE | EDWOSB | GSA IT 70 | SEC ONE IT
NCPA | DBE

NAICS CODES

541519 | 541511 | 541512 | 541513 | 541690 | 561320
561330 | 611430

PARTNERSHIPS

SERVICENOW | MICROSOFT | ORACLE | SALESFORCE | ESRI
AWS | IBM | FORTINET | TRENDMICRO | SNOWFLAKES

ABOUT US

SYSUSA is a niche technology company specializing in ServiceNow, Information Security (cyber), Information Assurance, Governance, Risk, Compliance, and Strategic Consulting Services. Driven by a passion for innovation, security, and agility, we enable our customers to **DIGITIZE**, **MODERNIZE**, and **TRANSFORM** into an efficient, effective, secure, and resilient enterprise with performance and predictability.

Our passion for Innovation, Security, and Agility propels us to continuously excel in our customer commitment and provide them with the highest quality and best value services and solutions. We are experts in what we do, and our customer testimonials attest to that.

➤ **Vision:** Be the leader in supporting our customer's mission success by enabling innovation, ensuring security, and enhancing agility.

➤ **Mision:** Promote and deliver innovative solutions and services, empowering our customers to transform their IT operations into high-performing, resilient, and agile environments with intelligence and analytics to ensure transparency and accountability.

CORE VALUES

- Trust and Integrity.
- Individual Empowerment.
- Innovation and Excellence.
- Diversity and Recognition.
- Giving Back to Community.

SYSUSA, Inc. | 8565 SUDLEY ROAD | SUITE C | MANASSAS | VIRGINIA 20110 | WWW.SYSUSA.COM

OUR SOLUTIONS & SERVICES

SERVICENOW DEVELOPMENT, MODERNIZATION AND ENHANCEMENT EXPERTISE as a ServiceNow Premier Partner we deliver innovative and game changing solutions tailored to the specific needs of our customer to enable mission success. Our ServiceNow Platform expertise include:

- IT Service Management
- Security Operations
- Integrated Risk Management
- IT Operations Management
- IT Asset Management
- Strategic Portfolio Management
- App Engine
- Performance Analytics
- Customer Service Management

INFORMATION SECURITY (CYBER) EXPERTISE over five decades of global experience enabling organizations to transform into high-performing and secure enterprises resilient to cyber threats. Our services include:

- FISMA Compliance
- Policy & Governance
- Risk Management
- Privacy Assessments
- Vulnerability Scanning
- Awareness Training ...more

ISO TRAINING & CERTIFICATION AUDITS EXPERTISE with a team of highly qualified and certified trainers and auditors, we provide Management System training, audit, and certification to our clients for over a decade. Our training and audit services include:

- ISO 27001
- ISO 20000
- ISO 9001
- ISO 28000
- ISO 22301
- ISO 31000 ...more

MANAGED IT & SECURITY SERVICES EXPERTISE our team of technologists enables seamless businesses operations by solving end-users challenges with tailored solution that close the gaps and provides ongoing support. Our services include:

- ServiceDesk & Ticketing
- Infrastructure Support
- Security Operations
- Anti-virus & Malware detection
- Dashboards and Reports
- End-Users Support

OUR DIFFERENTIATOR

Our differentiator is our ability to decouple complex technology problems and create seamless integrations. Using a streamlined, structured management approach aligned with best practices, we create a rewarding user experience. We leverage robust technology and business resources through a flexible, collaborative engagement model to help organizations advance the boundaries and deliver quality service to their clients. We have:

- 50 + Years of Industry Experience
- Public and Private Sector Experience
- 20 + Servicenow Implementations
- Qualified and certified professionals
- 4.5 out of 5 Customer Satisfaction Rating
- 300+ Security Assessments & Audits

OUR PAST PERFORMANCE (SELECT CLIENTS)

SERVICENOW

Equal Employment Opportunity Commission
Department of Treasury - BEP
Department of Treasury - DO
United States Postal Service
Department of Labor - BLS
Defense Intelligence Agency
National Cancer Institute
National Eye Institute
Department of Energy
Premier America Credit Union
Prince William County... and more

SECURITY ASSESSMENTS & COMPLIANCE

Verizon Enterprise Security
Atlantic States Marine Fisheries Commission
Maryland Department of Transportation
Baxter Corporation / McKesson/ Abbott Labs/
Blue Triangle / UMB Bank / Freddie Mac/
Iron Mountain/ Pepco Holdings /Carrier/
Energizer Batteries /Symbility Solutions /GUCCI/
Barry Wehmiller/ University of Arizona
US Department of Labor ... and more

